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## EDUCATION

- **Certificate in Effective College Instruction.** 2018, The Association of College and University Educators and the American Council on Education, New York, NY
- **PhD – Information Technology - IT Security**.  2016, Capella University, Minneapolis, MN
- **Certificate in Health Information Technology**. 2003, University of Connecticut, Storrs, CT
- **MBA, Health Care Administration**. 1988, Wayland Baptist University, Plainview, TX.
- **BS, Medical Record Science**. 1980, University of The Incarnate Word, San Antonio, TX.

## CERTIFICATIONS

- **CDIP/Certified Documentation Improvement Practitioner**, 2012**,** American Health Information Management Association
- **FAHIMA/Fellow of the American Health Information Management Association**, 2007.
- **CPHIMS/Certified Professional in Healthcare Information and Management Systems**, 2006, Healthcare Information Management Systems Society.
- **Microsoft Project – Level 1,** 2005, New Horizons Computer Learning Center.
- **CHPS/ Certified in Healthcare Privacy and Security,** 2004, American Health Information Management Association.
- **RHIA/Registered Health Information Administrator**, 1980, American Health Information Management Association.

## AWARDS

Professional Achievement Award, 2003, Illinois Health Information Management Association.
Distinguished Member Award, 2002, Chicago Area Health Information Management Association.

## PRESENTATIONS & PUBLICATIONS

- Public speaker, 195 plus presentations to various professional associations.
- Published Author of 140 plus articles in various professional associations.
- Experienced interviewer/interviewee, averaging 20 media interviews per year.
- Editor "In Confidence", AHIMA health information security and confidentiality newsletter, 2001-2003.

  ** Complete list available upon request

**PROFESSIONAL EXPERIENCE**

**GOVERNORS STATE UNIVERSITY, Adjunct Professor,** College of Health and Human Services, Department of Health Administration. University Park, IL. 05/05/2020-Present. Online Professor for Healthcare Technical Standards and Interoperability, HLIN 4502. Learning Management System: Blackboard. Experienced with Blackboard Collaborate Ultra, WebEx, Zoom, Flip Grid, Voki, VoiceThread, Box, Slate, Thinglink, Google Slides, and Tableau software. Dr. Nafees Qamar, Unit A Program Faculty Sponsor.

**THE UNIVERSITY OF ILLINOIS AT CHICAGO**, **Clinical Assistant Professor, PhD Program Coordinator.** College of Applied Health Sciences, Department of Biomedical and Health Information Sciences. 04/16/2019-Present. Online professorin the Health Information Management and/or MS Health Informatics programs, faculty coordinator for the PhD program. UIC Faculty Profile: [https://ahs.uic.edu/biomedical-health-information-sciences/directory/rhodes-harry-b/](https://ahs.uic.edu/biomedical-health-information-sciences/directory/rhodes-harry-b/)

- Online Teaching Faculty Mentor, The University of Illinois at Chicago, Biomedical and Health Information Sciences, College of Applied Health Sciences, 2020.
- Responsible for the review, revising, and management of all marketing activities in collaboration with external campus staff and BHIS faculty.
- Oversight and contribution to faculty activities supporting admissions and financial awards.
- Assists faculty with procedural activities associated with ongoing academic advising including annual student self-assessment and advisor assessment of student.
- Monitors and contributes to activities associated with maintaining student records within the program, development of reports in response to requests for information.
- Monitors and contributes to all policy, procedure, and petition activities, and student record keeping.
- Establishes and monitors activities associated with development and maintenance of up-to-date records of employment of degree recipients.
- Monitors and contributes to activities associated with maintenance of program records containing all information required for the IBHE and Graduate College program reviews.
- Experienced with Blackboard, Blackboard Collaborate, WebEx, Zoom, Flip Grid, Voki, Box, Slate, and Tableau software.

**Clinical Assistant Professor:** College of Applied Health Sciences, Department of Biomedical and Health Information Sciences. 05/20/2019-present. BHIS 499: Information Sources in Biomedical and Health Information Sciences. BHIS 522: Mobile Health Informatics. BHIS 515: Management of Healthcare Communications Systems. HIM 320: Technical Affiliation - Professional Practice Experience (PPE). BHIS 515: Management of Healthcare Communications Systems. BHIS 517: Health Care Information Security. Karen Patena- Clinical Associate Professor and Director, HIM Programs, Associate Head of BHIS.

**THE UNIVERSITY OF ILLINOIS AT CHICAGO**, **Adjunct Professor**, College of Applied Health Sciences, Department of Biomedical and Health Information Sciences. 08/16/2018-Present. HIM 410: Introduction to the Healthcare System, BHIS 499: Information Sources in Biomedical and Health Information Sciences, BHIS 522 Mobile Health Informatics, BHIS 530: Topics in Health Informatics, & BHIS 515: Management of Healthcare Communications Systems. Learning Management System: Blackboard. Karen Patena- Clinical Associate Professor and Director, HIM Programs, Associate Head of BHIS. Completed: HIPAA University Training, September 14, 2018.

**SAINT CATHERINE UNIVERSITY**, **Adjunct Professor,** Master of Health Informatics Program, Minneapolis, MN. 06/2017 – present. MHI 5090: Cybersecurity in Health Information Management. Learning Management System: D2L Brightspace. Program Chair: Merdi Rafiei. Assistant Professor Health Informatics. Completed the following St. Catherine Cohort Courses: Foundations of Teaching in Online Environments, Advanced Vital Brightspace D2L Skills for Faculty, Foundations of Course Design in Online Environments.

**RESURRECTION UNIVERSITY**, **Adjunct Professor,** College of Health Sciences, Health Information Management. Chicago, IL. 02/2017 – present. HIT Systems, management, leadership, cybersecurity, privacy & technology. Learning Management System: D2L Brightspace. Program Chair: Theresa Jones – Assistant Director/Assistant Professor. Completed Association of College and University Educators (ACUE)/American Council of Education (ACE) course; awarded Certificate in Effective Teaching Practices: Cohort A, Summer 2018 - Fall 2018 at Resurrection University.

**HARRY RHODES HEALTH INFORMATION CONSULTING**, Chicago, IL.
**Principal** 01/2017 - present
Advising a variety of clients.
- Information security management systems – Risk assessment, analysis, & mitigation.
- Electronic Medical Administrative Transactions, Health Information Exchange (HIE).
- HL7 C-CDA (Consolidated Clinical Document Architecture)
- Interoperability.
- Business Process Improvement, Project Management, Business Plan development, Proposal development, Feasibility studies.
- Staff education and training.

**ROBERT MORRIS UNIVERSITY**, **Computer Studies Advisory Board Member, and Guest Lecturer,** Chicago, IL. 2008 – 2019. Basim Khartabil-Dean of Instruction.

**AHIMA / AMERICAN HEALTH INFORMATION MANAGEMENT ASSOCIATION**, Chicago, IL
Premier association of HIM/health information management professionals worldwide. Serving the professional development needs of 53 affiliated state associations and more than 103,000 health information professionals. AHIMA has played a leadership role in the effective management of health data and medical records. 1/1996-11/2016

   **Director, National Standards** 10/2014 – 11/2016

Leadership role on all national and international standards initiatives, HL7, IHE, ISO, ASTM, HIMSS, and ECRI Institute. Served as subject matter and professional development expert to industry and internal committees, task forces, and AHIMA membership for standards articles, publications, presentations, media interviews, alliance liaisons, and consultations. Managed AHIMA's interests on international standard development organizations (SDOs), industry and internal committees and task forces deliverables. Research Design, Knowledge Management, and Use Case Design. Managed budget with Prophix, payroll, and expense management software.

- Co-chair, Health Level Seven (HL7), Mobile Health Work Group. Provided ongoing leadership for emerging standards Consumer MH Functional Framework (cMHAFF) preparing for ballot 05/2017. Mobile Health (MH) Short Messaging Technologies (mFHAST) ballot reconciliation 01/2017. Exploratory work on MH Application Interoperability Environmental Scan and Pictorial Representation in MH.
- Worked with other privacy and security subject matter experts to develop policies and procedures for the Illinois Health Information Exchange Data Security and Privacy Committee. Secured privacy and security experts to be members.
- Served on the Integrating the Healthcare Enterprise (IHE) Advanced Patient Privacy Consent (APPC) Work Group. Recruited, oriented, and trained three AHIMA volunteers to serve on committee. Prepared scenarios, use cases, and standards documentation. Participated in vetting process, prepared standard for ballot and ballot reconciliation process and preparing APPC standard for publication.
- Prepared and defended project proposals, gathered and analyzed use cases for completeness to address interoperability problems faced by users, prioritize issues, interoperability concerns and oversaw development of IHE profiles
- Participated as member of ISO US-TAG – System & Device Interoperability project.
- As a founding AHIMA member of HIMSS Health Story Project, participated in environmental scanning, data collection, EHR document template development, consolidating exchange standards for eight common types of clinical documents along with the HL7 Continuity of Care Document (CCD) standard into one comprehensive implementation package as foundation for health information exchange.

**Director, HIM Practice Excellence** 01/2000 - 10/2014
Provided strategic leadership/subject matter expertise with 11 staff. Served as staff liaison to alliance organizations, HL7, ASTM, HIMSS, and International Association of Privacy Professionals (IAPP). Project managed international SDOs, industry, and internal committees, task forces, and professional development deliverables. Research Design, Knowledge Management, and Use Case Design.

- Member of the OASIS Privacy by Design Committee. Participated in the development of privacy governance and documentation standards for software engineers enabling software organizations to embed privacy into the design and architecture of IT systems
- Member of American Society of Testing & Materials (ASTM) Committee E-31 on Medical Informatics developing, vetting, balloting, and reconciliation of standards.
- Served on Certification Commission for Health Information Technology (CCHIT) launch to create efficient and sustainable certification programs for electronic health

records (EHRs) and their network platforms. Worked to develop case-studies. Part of CCHIT's first staff.

- Expert in health information technology and emergency preparedness for a community-based research project for AMA, CDC and Health Security Card (HSC) for Disasters and Public Health Emergencies Grant Core Collaborators Team focused on: 1) minimum data elements for inclusion; 2) common terminologies for selecting vehicles, modalities and software platforms for the project; and, 3) issues and challenges related to broad acceptance of the HSC product among diverse community populations, especially at-risk populations
- Reviewer and advisor to the SAMHSA-HRSA Behavioral Health Integration Project (BHIP), for the Illinois Health Information Exchange Data Security and Privacy Committee (ILHIE).
- HIPAA Privacy subject matter expert for the California Privacy Enforcement and Protection Unit, Department of Justice to serve on the Medical Identity Theft Advisory Committee. Contributed to the publication: Your Patient Privacy Rights: A Consumer Guide to Health Information Privacy in California.
- Panel member Medical Identity Theft Town Hall - Panel 2: Laws, Policies, and Procedures. October 15, 2008, Washington, DC, hosted by U.S. Department of Health and Human Services Office of the National Coordinator for Health Information Technology.
- Sub-committee co-chair on Health Level Seven (HL7), Electronic Health Record Systems (EHR) Work Group. Participated in the development of international standards for EHR data, information, functionality, and interoperability.
- Served as liaison to the public and private standards initiative charged with achieving a widely accepted and useful set of standards to enable and support widespread interoperability among healthcare software applications. Directly contributed to the published HITSP standards
- Provided support to develop both research and pilot demonstration projects to test solutions applicable at both regional and national levels designed to advance interstate health information exchange (HIE) across US as a subcontractor to the Office of the National Coordinator (ONC) State Health Policy Consortium – Research Triangle Institute (RTI) Contract. Managed project committees and workgroups; prepared final report.
- Provided administrative support and prepared the data collection tool for the Health Information Security & Privacy Consortium (HISPC) Initiative Advisory Panel. This panel is a contract with the, the Health Information Security and Privacy Collaboration (HISPC) was a U.S. Department of Health and Human Services (HHS) contract that comprises 42 states and territories addressing the privacy and security challenges presented by electronic health information exchange through multi-state collaboration. Developed statement of work (SOW), project managed committees and workgroups, and prepared final report.
- Develop Consensus Best Practices for State Level Regional Health Information Organizations—*Initial Contract* (2006). Staff Investigator. Funder: ONC. Analyzed the barriers to successful health information exchange presented by consent and authorization, as well as data access, use, and control issues.
- Develop Consensus Best Practices for State Level Regional Health Information

Organizations—*Extension* (2006). Staff Investigator. Funder: ONC. Analyzed the relationship between state level HIE initiatives and major federal health information technology initiatives. Contributed to final report presented to the American Health Information Community.
- State Level Health Information Exchange (SLHIE) Project (2007-2009). Staff Investigator. Funder: ONC. Prepared interview format; interviewed principals of various SLHIE initiatives. Analyzed and determined successful governance, technical, operational, and legal practices.
- Leader on HIMSS/AHIMA Joint HIE Staffing Model Environmental Scan. Led design, development, implementation, analysis, and publication of survey findings. Final report was ultimately selected by CMS for a national webinar.

**Manager HIM Professional Practice** 01/1996 - 01/2000
Managed the professional development needs of AHIMA membership. Managed AHIMA HIM Hotline responding to questions from members, consumers, and industry. Provided HIM expertise through articles, publications, presentations, media interviews, alliance liaisons, and consultations.
- Member HL7 Mentor Program. Volunteered to share standards expertise with new HL7 members through formal and informal interactions.
- Co-Chair, HL7, Legal EHR Profile Work Group, Lead for sub-group of Electronic Health Record Systems (EHR) Work Group. Participated in the development of conformance criteria of EHR records management and evidentiary support.
- Co-Chair, HL-7 Medical Record – Information Management - Technical Committee

**COLUMBIA/HCA PRESBYTERIAN HOSPITAL**, Oklahoma City, OK
500 bed tertiary care, teaching hospital on the University of Oklahoma Medical School Campus, and level one trauma center. Largest hospital in the state, considered the "crown-jewel" of the HCA central division with 400 employees and 700 doctors and dentists with staff privileges.

**Director of Medical Information Services**, 07/11/88 to 12/10/1995:
Oversight for all HIM operations with 36 FTEs including Concurrent Coding, Revenue Cycle Management, Clinical Document Improvement (CDI), and Transcription, Cancer Registry, Chemical Dependency and Behavioral Health Records, Quality Improvement Process, and Utilization Review as well as Project Management, Knowledge Management, and Use Case Design, budget, payroll, and expense management.
- Established the first remote transcription pool that transcribed work for radiology, chemical dependency unit, industrial health clinic, as well as the hospital.
- Established a computer network linking the medical record, radiology, business office, and word processing system.
- Implemented a medical transcription Fax Server that reduced cost and expedited medical record copy deliveries to medical staff and referring physicians.
- Successfully computerized a 15-year-old tumor registry. Improved the average Medicare Case Mix Index from 1.53 to 1.89.
- Reduced the monthly average volume of accounts awaiting Coding and Claims processing from $2.7 million to $660,000.
- Received HCA Major Contributor bonus for 1990, 1991, 1992, and 1993.

**ROSE STATE COLLEGE**, Midwest City, OK
- Chairman Program Advisor Committee: Adjunct Faculty, Medical Terminology, 1991 – 1995.

**SOUTH PARK MEDICAL CENTER**, Lubbock, TX
99 bed acute care hospital. Supervised 26 employees in medical records, utilization review, patient registration, and PBX operators.

**Director of Medical Records, Utilization Review, Patient Registration, & PBX**. 10/1987 – 7/1988.

Transferred by corporation from Oakwood Family Hospital to address Medicare and Medicaid 100% review. Managed operations, utilization review, patient registration, and PBX operators with 26 FTEs
- Successful in lifting the Medicare and Medicaid 100% review of claims.
- Reduced Medicare denial rate to zero. Reduced Medicaid denial rate to an acceptable level.
- Computerized coding and processing of inpatient and outpatient claims.
- Took steps to improve "Up Front" private portion collections by patient registration staff. Served as Medicare/Medicaid regulation advisor. Participated in hospital-wide strategic planning.

**OAKWOOD FAMILY HOSPITAL**, Lubbock, TX
76 bed dual accredited JCAHO and A.O.A. acute care hospital.

**Director of Medical Records and Utilization Review,** 05/24/1983 – 10/18/1987.
- Maintained a zero-denial rate on Medicare/Medicaid admissions.
- Oversight for all ICD-9-CM and D.R.G. coding and Utilization Review functions.
- Developed Pre-Admission Screening and Holding Bed Program.

**HUTH MEMORIAL HOSPITAL**, Yoakum, TX
55 bed acute care hospital managed by the Sisters of the Incarnate Word.

**Director Medical Records and Utilization Review**, 1980 – 1983.

Managed medical records, utilization review, quality assurance, cancer registry, and medical library activities and Medical Care Evaluation Studies.
- Instrumental in the establishment of a hospital-wide Quality Assurance program.
- Conducted quarterly administrative budget reviews.

**INDEPENDENT CONSULTANT**, 06/01/1982 – 07/11/1988.
Contracts with Skilled Nursing Facilities: Steven's Nursing Home, Colonial Medi-Center, Parkway Manor Care Center, and Brentwood Manor Nursing Home. And, Acute Care Hospitals: South Park Medical Center, and Eisenhower Medical Center.

## PROFESSIONAL AFFILIATIONS

- Online Teaching Faculty Mentor, The University of Illinois at Chicago, Biomedical and Health Information Sciences, College of Applied Health Sciences, 2020.

- Member, Research on Care Community (ROCC), Association of American Medical Colleges (AAMC), 2020.
- Member, Open Education Network (OEN), 2020.
- Member Awards Committee, Illinois Health Information Management Association, 2020
- Nominating Committee Chair, Chicago Area Health Information Management Association, 1999-2000
- President, Chicago Area Health Information Management Association, 1998-1999
- Secretary, Chicago Area Health Information Management Association, 1997-1998
- Program Chair, Illinois Health Information Management Association, 1996-1997
- President, Oklahoma Health Information Management Association, 1993-1994
- Chairman, Oklahoma Health Information Management Association, Legislative Committee 1990-1991
- Chairman, Oklahoma Health Information Management Association, Nominating Committee 1989-1990
- Chairman, Oklahoma Health Information Management Association, Program Committee 1988-1989