Curriculum Vitae

Lois Hitchcock, MHA, RHIA, FAHIMA

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EDUCATION/CERTIFICATION

2015	American Health Information Management Association Fellowship
1993	Certified Professional in Healthcare Quality, NAHQ
1986	Master of Science in Healthcare Administration, University of LaVerne
1981	Registered Health Information Administrator, AHIMA
1981	Bachelor of Arts in Health Information Administration, College of St. Scholastica

UNIVERSITY APPOINTMENTS:

2021-Present	Program Director, MSHIM Graduate Program University of Illinois at Chicago
2009-Present	Clinical Assistant Professor, University of Illinois at Chicago
2016-Present	Adjunct Faculty University of Arizona Global Campus
2003-Present	Adjunct Professor, College of DuPage
2000-2009	Clinical Assistant Professor, University of Illinois at Chicago Part-time Instructor

PROFESSIONAL EXPERIENCE

1995-2000	Administrative Director, Medical Records, Loyola University Medical Center Maywood, IL
1990-1995	Director of Medical Records, Linden Oaks Hospital Naperville, IL
1985-1990	Manager of Client Services, Professional Healthcare Services Marina Del Rey, CA

1981-1985   Director of Medical Records,
             Woodview-Calabasas Hospital
             Calabasas, CA

PROFESSIONAL MEMBERSHIPS

National Organizations
1993-Present   National Association of Healthcare Professionals
1981-Present   American Health Information Management Association

State Organization
1986-Present   Illinois Health Information Management Association
1981-1986   California Health Information Management Association

Regional Organization
1986-Present   Chicago Health Information Management Association
1981-1986   So. Calif. Heath Information Management Association
1981-1986   California Psychiatric Health Record Practitioners

OFFICES HELD, COMMITTEE APPOINTMENTS

American Health Information Management Association
    Technical Reviewer, Health Informatics Chapters
        HIM: Concepts, Principles, and Practice,5e 2015-2019
    Council for Excellence in Education –
        Community Workgroup   2011-2014
    HIM Generalist Task Force   1998-1999
    Joint Commission on Accreditation of Hospitals,
        AHIMA Task Force Member   1996-1998
    Mental Health Record Section
        Program Chairman   1990-1991
        Board of Directors, Secretary   1986-1987
        Education Committee Chairman   1985-1986
        Education Committee Member   1984-1985
    Quality Assurance Section
        Nominating Committee Chairman   1986-1987
        Nominating Committee Member   1985-1986

Illinois Health Information Management Association
    State Agency Liaison   1992-1994
    State Agency Liaison, Project Manager   1991-1992
    Editor, The Echo Journal   1990-1991
    Speaker, Annual Meeting   1988

Chicago Area Health Information Management Association

Treasurer	2015-2017
Nominating Committee Member	2014-2015
Nominating Committee Member	2000-2002
Board of Directors, Treasurer	1998-2000
Board of Directors, Secretary	1997-1998
Finance Committee Member	1989-1990

California Health Information Management Association
Legislation Committee Member	1986-1987
Education Committee Member	1984-1986

California Psychiatric Health Record Practitioners
Board of Directors, President-Elect	1984-1985
Board of Directors, Secretary	1983-1984
Bylaws Committee Chairman	1982-1983

UNIVERSITY SERVICE

University of Illinois at Chicago

2020 – present EPIC Analytics Committee

College of Applied Health Sciences
2009 – 2010 Executive Committee
2009 – 2010 Urban Allied Health Academy Steering Committee
2012 - present Student Affairs Committee

Biomedical and Health Information Sciences Department
2011-present   Executive Committee

Health Information Management Program

2000-present   Health Information Advisory Board Member
1995-2000   Clinical Affiliation Site – Loyola University Medical Center
1991-1995   Clinical Affiliation Site – Linden Oaks Hospital

College of DuPage
2003 – present   Health Information Advisory Board Member

HONORS AND AWARDS

College of Applied Health Sciences -
Educator of the Year 2009
Excalibur Award for Excellence in Teaching 2019

PRESENTATIONS

"Using a Remote Exam Proctoring Service: Faculty Experience" Presentation at UIC
College of Applied Health Sciences Research Forum, November 16, 2016.

"Reflections on Remote Exam Proctoring" TechTeach Presentation at University of
Illinois at Chicago, November 15, 2016.

"Web-based Student Response Tools" Faculty Development Institute and Assembly on
Education Symposium meeting, Denver, CO July 25-27, 2016.

"Are You with Me? Use of Web-based Student Response Tool" TechTeach Presentation
at University of Illinois at Chicago, November 17, 2015.

"Using a web-based response tool to engage students: Faculty Experience"
Presentation at UIC College of Applied Health Sciences Research Forum,
November 4, 2015.

"Finding the HIM Department for an On-Site Interview!" Faculty Development Institute
and Assembly on Education Symposium meeting, Austin, TX July 18-22, 2015.

"Tips for Selecting your HIM IT Vendor"
Illinois Health Information Management Association Annual Meeting, 1988.

"Principles of Mental Health Records"
Guest Lecturer,
University of Illinois at Chicago, HIM program   1991-1995
College of DuPage, HIT program   1991-1995

PUBLICATIONS

"The Role of the Corporate Consultant", Topics in Health Record Management,
September, 1988.

GRANTS

University of Illinois at Chicago, Council for Excellence in Teaching and Learning
Curriculum and Instruction Grant, 2015. *National Inpatient Sample Database
Acquisition and Support.*

University of Illinois at Chicago, Center for the Advancement of Teaching-Learning
Communities, Spring 2016 Teaching Scholar.

PROFESSIONAL ACTIVITIES

Loyola University Medical Center
JCAHO Preparation Committee, Chairman   1998
Information System Selection Committee   1998
Information System Implementation Committee   1999
Commendation from ACS, Trauma
Accreditation Team   1999

Linden Oaks Hospital
Psychiatric Institutes of America

Mock Survey Team Member   1992-1995

TEACHING EXPERIENCE

2009-present   Blended and Online
                    BHIS480   Management and Business Practices
                    HIM410   Introduction to Healthcare Systems
                    HIM337   Analysis of Healthcare Data
                    HIM486   Foundations of HIM
                    HIM 374   Health Information Research

                    HIM 105   Medical Terminology
                    HIM 252   Legal Aspects of HIM
                    HIM 301   Introduction to Health Informatics
                    HIM 310   Healthcare Reimbursement
                    HIM 360   Statistics
                    HIM 370   PPE
                    HIM 450   Healthcare Management

2011-present   Faculty Advisor for Online Instructors
                    HIM343   Quality Evaluation and Management
                    HIM452   Quality Management and Data Analysis
                    HIM453   Principles of Management and Human Resources
                    HIM319   Alternative Health Records

2004-2009   On-Campus
                    BHIS480   Management and Business Practices
                    HIM319   Alternative Health Records
                    HIM410   Introduction to Healthcare Systems
                    HIM337   Analysis of Healthcare Data
                    HIM486   Foundations of HIM

2002-2004   BHIS480   Management and Business Practices
                    HIM319   Alternative Health Records

2000-2002   BHIS480   Management and Business Practices