

CURRICULUM VITAE

CAITLIN CRABB

CONTACT INFORMATION

Office Address:

Institute on Disability and Human Development
University of Illinois Chicago
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Chicago, IL 60608

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EDUCATION

Doctor of Philosophy, Disability Studies

May 2020

University of Illinois Chicago, Chicago, IL

Dissertation: *Factors Impacting Access to Home and Community Based Services for People with Intellectual Disabilities.*

Master of Public Health

August 2010

University of Kansas Medical Center, Kansas City, KS

Practicum: *Screening for Cervical, Colorectal and Breast Cancers among Individuals with Intellectual Disabilities in Kansas.*

Bachelor of Science, Statistics

May 2008

University of Iowa, Iowa City, IA

EMPLOYMENT

Research Assistant Professor

April 2024 – Present

Institute on Disability and Human Development
University of Illinois Chicago, Chicago, IL
Acted as the PI on multiple projects.

Visiting Research Assistant Professor

May 2021 – March 2024

Institute on Disability and Human Development
University of Illinois Chicago, Chicago, IL
Acted as the PI on multiple projects. Co-taught DHD302 (Disability Policy and Law) and DHD581 (Disability Policy) during the Spring 2023 and Spring 2024 semesters.

Visiting Research Specialist

February 2017 – May 2021

Institute on Disability and Human Development
University of Illinois Chicago, Chicago, IL
Acted as the PI on multiple projects.

Graduate Research Assistant

August 2014 – February 2017

Department of Disability and Human Development
University of Illinois Chicago, Chicago, IL

Worked on the Independent Evaluation of the Illinois Integrated Care Project.

Summer Experiential Learning Fellow

June 2016 – August 2016

Center for Studying Disability Policy, Disability Research Consortium
Mathematica Policy Institute, Washington, DC

Conducted independent research and produced a paper and presentation detailing ways to accessing and barriers to accessing home and community-based services for people with intellectual and developmental disabilities.

Graduate Teaching Assistant

August 2015 – December 2015

Department of Disability and Human Development
University of Illinois Chicago, Chicago, IL
Course: Disability in American Film

Oversaw 40 undergraduate students; graded undergraduate student assignments; communicated with students about questions and concerns.

Health Care Analyst

January 2012 – September 2014

Medical Economics

Aetna Health Insurance (previously Coventry Health Care), Kansas City, MO

Analyzed facility and physician reimbursement contract re-negotiation financial impacts; compared facility and physician reimbursement contracts to percent of Medicare; compared Aetna and Coventry reimbursement contracts by facility to determine potential savings.

Statistical Data Analyst

January 2011 – January 2012

Cardiovascular Research, Health Economics
Saint Luke's Hospital of Kansas City, Kansas City, MO

Created and maintained databases for cardiovascular clinical trial data.

Research Compliance Auditor

September 2010 – April 2011

Kansas City Veteran's Administration Medical Center
Veteran's Administration, Kansas City, MO

Audited KCVA research projects for adherence to federal regulations regarding human subjects research, including clinical trials.

Research Analyst

July 2009 – June 2011

Department of Family Medicine Research
University of Kansas Medical Center, Kansas City, KS

Managed and analyzed data related to community health for various projects (HPV vaccine program, pediatric oral health care preventive screening, KS school nutrition program, KS rural health project).

Graduate Teaching Assistant

August 2010 – December 2010

Department of Preventive Medicine and Public Health
University of Kansas Medical Center, Kansas City, KS
Course: Data Management (SAS, SPSS, Microsoft Office Products)

Graded assignments, answered student questions, and assisted students with in-class exercises.

Graduate Teaching Assistant

January 2009 – May 2010

Department of Preventive Medicine and Public Health
University of Kansas Medical Center, Kansas City, KS
Course: Principles of Statistics in Public Health
Graded assignments and answered student questions.

Graduate Research Assistant

August 2008 – May 2009

Department of Biostatistics
University of Kansas Medical Center, Kansas City, KS
Participated in a research project on the effectiveness of an intervention on smoking cessation and the efficacy of a drug on cervical cancer.

PROFESSIONAL DEVELOPMENT

Class 5 Participant

November 2023 – June 2024

Illinois Partners in Policymaking, HIGH IMPACT Mission Based Consulting and Training

PROFESSIONAL SERVICE

Committee Member

May 2025 – Present

Engage IL Advisory Committee

Agency Representative

September 2021 – Present

The Illinois Council on Developmental Disabilities

Committee Member

September 2017 – Present

The Arc of Illinois Annual Convention Planning Committee

Journal Reviewer

<i>The American Journal of Managed Care</i>	2021, 2022, 2023
<i>Pediatrics</i>	2021, 2025
<i>Family Relations</i>	2020, 2022, 2023, 2024
<i>Journal of Family Social Work</i>	2020
<i>Discover Psychology</i>	2023
<i>Alter, the European Journal of Disability Research</i>	2023
<i>Qeios</i>	2023
<i>Disability and Rehabilitation</i>	2023
<i>Developmental Disabilities Network Journal</i>	2025
<i>Women's Health Issues</i>	2025
<i>Journal of Intellectual Disability Research</i>	2025

Conference Proposal Reviewer

Association of University Centers on Disabilities (AUCD) Annual Conference 2021, 2022, 2024

Grant Reviewer

Administration for Community Living July – August 2022
No Wrong Door System Governance: Improving Access to LTSS for Individuals and Family Caregivers

Administration for Community Living July 2023
Strengthening Aging Services for Minority Populations Through Technical Assistance, Resource Development, and Program Coordination

Administration for Community Living July 2023
Advancing Aging Network Capacity to Recognize and Support Family, Kinship and Tribal Caregivers

Administration for Community Living June 2024
Volunteer Community Care Corps: Expanding and Refining Models for Volunteer Programs to Support Older Adults, People with Disabilities, and their Family Caregivers

Administration for Community Living July 2024
Medicare Improvements for Patients and Providers Act (MIPPA): State Applications for Medicare Low-Income Benefit Programs Enrollment Outreach and Assistance

Administration for Community Living January 2025
ACL State Health Insurance Assistance Program (SHIP)

Administration for Community Living April 2025
ACL Enhancing State No Wrong Door Systems for Efficient Access to Long-Term Services and Supports

Thesis/Dissertation Committees

Jaimee VanAssche, Dissertation Committee Member	2024 – present
Hope Sparks, Dissertation Committee Member	2024 – present
Alison Cassidy Norton, Thesis Committee Member	2023 – 2024
Benjamin Salentine, Dissertation Committee Member	2022-2023

FUNDED RESEARCH AND TRAINING GRANTS AND CONTRACTS

Analysis of Movement from Illinois Developmental Centers. Illinois Department of Human Services, Division of Developmental Disabilities. \$50,000 (Principal Investigator). 7/1/2024 – 6/30/2025.

Money Follows the Person Environmental Scan. Illinois Department of Healthcare and Family Services. \$231,734 (Co-Principal Investigator). 1/1/2024 – 6/30/2025.

Ligas Plans of Corrective Action. Illinois Department of Human Services, Division of Developmental Disabilities. \$231,490 (Principal Investigator). 10/1/2023 – 6/30/2024.

Analysis of Movement from Illinois Developmental Centers. Illinois Department of Human Services, Division of Developmental Disabilities. \$50,000 (Co-Investigator). 7/1/2023 – 6/30/2024.

Person-Centered Planning Project: Ligas Compliance Monitoring. Illinois Department of Human Services, Division of Developmental Disabilities. \$595,602 (Principal Investigator). 10/18/2022 – 6/30/2023.

Analysis of Movement from Illinois Developmental Centers. Illinois Department of Human Services, Division of Developmental Disabilities. \$50,000 (Co-Investigator). 7/1/2022 – 6/30/2023.

Direct Support Professional Training. Illinois Department of Human Services, Division of Developmental Disabilities. \$480,725 (Principal Investigator). 7/1/2022 – 10/5/2023.

UCEDD National Training Initiative to Support People with Intellectual and Developmental Disabilities with Co-Occurring Mental or Behavioral Health Disabilities. US Department of Health and Human Services, Administration for Community Living. \$549,995 (Co-Investigator). 9/1/2021 – 8/31/2026.

Analysis of Movement from Illinois Developmental Centers. Illinois Department of Human Services, Division of Developmental Disabilities. \$50,000 (Co-Investigator). 7/1/2021 – 6/30/2022.

Person-Centered Planning Project. Illinois Department of Human Services, Division of Developmental Disabilities. \$434,608 (Principal Investigator). 1/1/2021 – 12/31/2022.

Best Buddies Friendship Program Evaluation. Best Buddies International, Inc. \$20,000 (Principal Investigator). 11/20/2020 – 6/30/2021.

PUBLICATIONS

PEER-REVIEWED JOURNAL ARTICLES

Crabb, C., Owen, R., & Heller, T. (2023). Factors impacting access to community services by people with intellectual disabilities. *Developmental Disabilities Network Journal*, 3(2), 169-189. <https://doi.org/10.59620/2694-1104.1075>

Eisenberg, Y., Owen, R., & **Crabb, C.** (2021). Reply to “Industry-Informed perspectives on the benefits of rideshare-based medical transportation”. *The American Journal of Managed Care*, 27(7), 272-273. <https://doi.org/10.37765/ajmc.2021.88591>

Owen, A., Stober, K., **Crabb, C.**, Mahar, L., & Heller, T. (2020). Training professionals to facilitate future planning for aging caregivers: Exploratory results from a multi-state intervention. *Journal of Policy and Practice in Intellectual Disabilities*, 18(2), 131-140. <https://doi.org/10.1111/jppi.12362>

Eisenberg, Y., Owen, R., **Crabb, C.**, & Morales, M. (2020). Rideshare transportation to healthcare: Evidence from a Medicaid implementation. *The American Journal of Managed Care*, 26(9), e276-e281. <https://doi.org/10.37765/ajmc.2020.88492>

Owen, R., **Crabb, C.**, Stober, K., & Heller, T. (2020). Impacts of family-informed care for people with disabilities enrolled in Medicaid managed care. *Journal of Family Social Work*, 23(5), 431-448. <https://doi.org/10.1080/10522158.2020.1724580>

Crabb, C., Owen, R., Stober, K., & Heller, T. (2020). Longitudinal appraisals of family caregiving for people with disabilities enrolled in Medicaid managed care. *Disability and Rehabilitation*, 42(16), 2287-2294. <https://doi.org/10.1080/09638288.2018.1557266>

Crabb, C., Owen, R., & Heller, T. (2020). Female Medicaid enrollees with disabilities and discussions with health care providers about contraception/family planning and sexually transmitted infections. *Sexuality and Disability*, 38(2), 299-312. <https://doi.org/10.1007/s11195-019-09599-y>

Owen, R., **Crabb, C.**, Stober, K., Mitchell, D., Yamaki, K., & Heller, T. (2020). Utilization of and relationships with primary care physicians during the transition to Medicaid managed care. *Journal of Disability Policy Studies*, 31(2), 67-76. <https://doi.org/10.1177/1044207319880278>

Friedman, C., & **Crabb, C.** (2018). Restraint, restrictive intervention, and seclusion of people with intellectual and developmental disabilities. *Intellectual and Developmental Disabilities*, 56(3), 171-187. <https://doi.org/10.1352/1934-9556-56.3.171>

BOOK CHAPTERS

Crabb, C. (2018). Developmental Disabilities Assistance and Bill of Rights Act. In T. Heller, S. P. Harris, C. Gill, & R. Gould (Eds.), *Disability in American life: An encyclopedia of concepts, policies, and controversies* (pp. 182-185). ABC-CLIO.

Crabb, C. (2018). Friendship and the Best Buddies program. In T. Heller, S. P. Harris, C. Gill, & R. Gould (Eds.), *Disability in American life: An encyclopedia of concepts, policies, and controversies* (pp. 295-297). ABC-CLIO.

REPORTS

Crabb, C., Hsieh, K., & Heller, T. (2024). *An analysis of movement from Illinois state-operated developmental centers: Transitions between July 1, 2016 – June 30, 2023*. Institute on Disability and Human Development.

Crabb, C., Hsieh, K., & Heller, T. (2023). *An analysis of movement from Illinois state-operated developmental centers: Transitions between July 1, 2016 – June 30, 2022*. Institute on Disability and Human Development.

Crabb, C., Hsieh, K., & Heller, T. (2022). *An analysis of movement from Illinois state-operated developmental centers: Transitions between July 1, 2020 – June 30, 2021*. Institute on Disability and Human Development.

Crabb, C., Heller, T., & Hsieh, K. (2022). *An evaluation of community capacity barriers and opportunities for expansion in Illinois for adult DD waiver services*. Institute on Disability and Human Development. <https://www.dhs.state.il.us/page.aspx?item=144695>

Crabb, C., Heller, T., & Hsieh, K. (2022). *An evaluation of person-centered planning in Illinois adult DD waiver services*. Institute on Disability and Human Development. <https://www.dhs.state.il.us/page.aspx?item=144102>

Crabb, C., Hsieh, K., & Heller, T. (2021). *An analysis of movement from state-operated developmental centers: Transitions between July 1, 2016 – June 30, 2020*. Institute on Disability and Human Development.

Crabb, C., & Stober, K. (2021). *Community first!* [Brief prepared for the Going Home Coalition]. Institute on Disability and Human Development.

Crabb, C., & Hsieh, K. (2020). *An analysis of movement from state-operated developmental centers: Transitions between July 1, 2016 – December 31, 2018.* Institute on Disability and Human Development.

Heller, T., Stober, K., **Crabb, C., & Egli, D. (2020).** *Historical review of the Illinois Council on Developmental Disabilities: Accomplishments and lessons learned.* Institute on Disability and Human Development.

Owen, R., **Crabb, C.,** Morales, M., Eisenberg, Y., Stober, K., & Egli, D. (2018). *An independent evaluation of non-emergency medical transportation in Idaho.* Institute on Disability and Human Development.

Owen, R., **Crabb, C., & Langi, F. L. (2017).** *An analysis of movement from state-operated developmental centers: Transitions between January 1, 2013 – June 30, 2016* [Research brief]. Institute on Disability and Human Development.

Owen, R., **Crabb, C., & Langi, F. L. (2017).** *An analysis of movement from state-operated developmental centers: Transitions between January 1, 2013 – June 30, 2016.* Institute on Disability and Human Development.

Owen, R., & **Crabb, C. (2017).** *Quarterly report: Evaluation of DHS SODC transitions.* Institute on Disability and Human Development.

Heller, T., Owen, R., Mitchell, D., Eisenberg, Y., Wing, C., Bowers, A., **Crabb, C.,** Yamaki, K., Keys, C., Back, L., Gibbons, H., Schmidt, M., & Viola, J. (2015). *An independent evaluation of the Integrated Care Program: Final report: Findings through the third year (FY14).* Institute on Disability and Human Development.

PRESENTATIONS

CONFERENCE PRESENTATIONS

Swanson, S., **Crabb, C.,** Felty, W., Neidorf, J., Rudolph, D., Bowdoin, J., & Kohler, S. (2024, November 3-6). *Leveraging AUCD's network to build inclusive communities through home and community-based services as part of ACL's Grassroots Project* [Conference session]. Association of University Centers on Disabilities (AUCD) Annual Meeting, Washington, DC, United States.

Crabb, C. (2024, November 3-6). *Supporting individuals with intellectual and developmental disabilities: Case management policies and practices across the United States* [Poster presentation]. Association of University Centers on Disabilities (AUCD) Annual Meeting, Washington, DC, United States.

Crabb, C., Abdelrahim, R., & Heller, T. (2022, November 1). *The Illinois Training Initiative to Support People with Intellectual and Developmental Disabilities with Co-Occurring Mental or Behavioral Health Disabilities (Dual Diagnosis)* [Conference session]. The Arc of Illinois' IDD & Mental Health Conference, Virtual.

Heller, T., Owen, R., & **Crabb, C.** (2019, November 17-20). Leading change through data: Healthcare access of National Core Indicators of people with intellectual and developmental disabilities and dual diagnoses. In R. B. Hughes (Chair), *Healthcare access, needs, and measurements* [Panel]. Association of University Centers on Disabilities (AUCD) Annual Meeting, Washington, DC, United States.

Crabb, C., Heller, T., & Owen, R. (2019, November 17-20). *Factors impacting access to home and community-based services and supports for people with intellectual and developmental disabilities* [Poster presentation]. Association of University Centers on Disabilities (AUCD) Annual Meeting, Washington, DC, United States.

Crabb, C., Owen, A., Carmody, K., Rizzolo, M., & Mercer-Schleider, K. (2018, November 11-14). HCBS Advocates Creating Transformation – Training advocates on the HCBS Settings Rule. In A. Barkoff (Chair), *HCBS Settings Rule updates and how UCEDDs can play a role in implementation in their states* [Panel]. Association of University Centers on Disabilities (AUCD) Annual Meeting, Washington, DC, United States.

Crabb, C., Owen, R., & Heller, T. (2017, November 5-8). *Female Medicaid enrollees with disabilities and discussions with health care providers about birth control and sexually transmitted infections* [Poster presentation]. Association of University Centers on Disabilities (AUCD) Annual Meeting, Washington, DC, United States.

Heller, T., Owen, R., Bowers, A., Gibbons, H., Yamaki, K., & **Crabb, C.** (2017, July 23-27). Aging with a physical disability in Medicaid managed care. In J. Caldwell (Chair), *Innovation in health care delivery for adults aging with disabilities* [Symposium]. The IAGG World Congress of Gerontology & Geriatrics, San Francisco, CA, United States.

Heller, T., **Crabb, C.**, & Owen, R. (2017, June 26-29). Impact of family support on caregiving burden and satisfaction. In A. Hewitt (Moderator), *Families & education* [Poster symposium]. American Association on Intellectual and Developmental Disabilities (AAIDD) Annual Meeting, Hartford, CT.

Heller, T., Owen, R., & **Crabb, C.** (2016, November 16-20). *The impact of family input and involvement on health and long-term services and supports appraisals and unmet needs for older adults and adults with disabilities enrolled in Medicaid managed care* [Conference session]. Gerontological Society of America Annual Scientific Meeting, New Orleans, LA, United States.

Bowers, A., **Crabb, C.**, Owen, R., & Heller, T. (2016, October 29-November 2). *Experiences of Medicaid enrollees with disabilities in the transition to managed care: Qualitative analysis of consumer survey responses* [Conference session]. American Public Health Association (APHA) Annual Meeting and Expo, Denver, CO, United States.

Crabb, C., Bowers, A., Owen, R., & Heller, T. (2016, October 29-November 2). Appraisal of personal support workers by Medicaid managed care enrollees aging with disabilities. In V. Yontz (Moderator), *Social support and programming for specific aging populations* [Roundtable]. American Public Health Association (APHA) Annual Meeting and Expo, Denver, CO, United States.

Owen, R., Heller, T., **Crabb, C.**, & Bowers, A. (2016, October 6). *Healthcare experiences of people with IDD in Medicaid managed care* [Poster presentation]. The 16th Annual Coleman Institute Conference on Cognitive Disability and Technology, Broomfield, CO, United States.

Williamson, H., Owen, R., Heller, T., Yamaki, K., & **Crabb, C.** (2016, June 6-9). Medicaid managed care: Implications for practice and policy. In C. Harrison (Moderator), *Unfolding system change efforts: What can we learn from change in process?* [Panel]. American Association on Intellectual and Developmental Disabilities (AAIDD) Annual Meeting, Atlanta, GA, United States.

Owen, R., Heller, T., & **Crabb, C.** (2016, May 5-6). *Impact of family involvement on health and long-term services and supports of people with disabilities* [Conference session]. National Association of Rehabilitation Research and Training Centers (NARRTC) Annual Meeting and Conference, Alexandria, VA, United States.

Owen, R., **Crabb, C.**, Bowers, A., & Heller, T. (2015, October 31-November 1). *Longitudinal analysis of change in unmet medical needs: The role of Medicaid managed care* [Conference session]. American Public Health Association (APHA) Annual Meeting and Expo, Chicago, IL, United States.

Heller, T., Owen, R., & **Crabb, C.** (2015, July 27-29). *The impact of family involvement in healthcare decisions for people with IDD enrolled in Medicaid managed care* [Conference session]. Global Summit on Innovations in Health and IDD of the American Academy of Developmental Medicine and Dentistry, Los Angeles, CA, United States.

Heller, T., Owen, R., & **Crabb, C.** (2015, June 1-4). *How are families involved in care of people with IDD enrolled in Medicaid managed care?* [Poster presentation]. Association on Intellectual and Developmental Disabilities (AAIDD) Annual Meeting, Louisville, KY, United States.

Owen, R., **Crabb, C.**, & Heller, T. (2015, June 1-4). *Health status and caregiving appraisal of family members of people with IDD in Medicaid managed care* [Poster presentation]. American Association on Intellectual and Developmental Disabilities (AAIDD) Annual Meeting, Louisville, KY, United States.

GUEST LECTURES

Crabb, C. (2024, November 25). *Results and their implications*. Invited speaker for DHD301: Disability, Research, and Interdisciplinary Methods at the University of Illinois Chicago, Department of Disability and Human Development.

Crabb, C. (2024, October 7). *Illinois' University Center for Excellence in Developmental Disabilities*. Invited speaker for DHD592: Interdisciplinary Seminar in Disability Studies at the University of Illinois Chicago, Department of Disability and Human Development.

Crabb, C. (2023, November 15). *Results and their implications*. Invited speaker for DHD301: Disability, Research, and Interdisciplinary Methods at the University of Illinois Chicago, Department of Disability and Human Development.

Crabb, C. (2023, February 2). *Dual diagnosis in Illinois*. Invited speaker for DHD506: LEND II at the University of Illinois Chicago, Department of Disability and Human Development.

Crabb, C. (2023, January 26). *My research journey*. Invited speaker for DHD592: Interdisciplinary Seminar in Disability Studies at the University of Illinois Chicago, Department of Disability and Human Development.

Crabb, C. (2022, September 29). *The Institute on Disability and Human Development (IDHD)*. Invited speaker for DHD592: Interdisciplinary Seminar in Disability Studies at the University of Illinois Chicago, Department of Disability and Human Development.

Crabb, C. (2022, February 8). *Person-centered planning*. Invited speaker for DHD103: Radical Inclusion I at the University of Illinois Chicago, Department of Disability and Human Development.

Crabb, C. (2021, November 4). *Person-centered planning*. Invited speaker for DHD505: LEND I at the University of Illinois Chicago, Department of Disability and Human Development.

Crabb, C. (2021, September 22). *The Institute on Disability and Human Development (IDHD)*. Invited speaker for DHD592: Interdisciplinary Seminar in Disability Studies at the University of Illinois Chicago, Department of Disability and Human Development.

Crabb, C. (2019, February 13). *Home and community-based services for people with intellectual and developmental disabilities*. Invited speaker for CHSC527: Long-Term Care Policy at the University of Illinois Chicago, Department of Community Health Sciences.

Crabb, C. (2019, February 7). *Medicaid managed care for people with disabilities in Illinois*. Invited Speaker for DHD202: Disability, Health, and Society at the University of Illinois Chicago, Department of Disability and Human Development.

OTHER

Arnold, C., & **Crabb, C.** (2018). *Finding, choosing, and keeping DSPs* [Webinar].

LEADERSHIP

Treasurer 2016 – 2017
Disability and Human Development Student Association Board, University of Illinois Chicago, Chicago, IL

HONORS

Student Award - American Public Health Association Disability Section, 2016

Student Incentive Award - American Public Health Association Disability Section, 2015

VOLUNTEER WORK

E-Buddy October 2013 – October 2019
Best Buddies
Electronic pen pal with a woman with an intellectual disability

Best Buddies October 2014 – June 2019
Best Buddies Citizens, Chicago, IL

Adult Basic Education Tutor
Anixter Center, Chicago, IL

March 2016 – November 2016

Employment Mentor
No Boundaries, Evanston, IL

January 2015 – August 2015